

CORPORATE COMMUNICATIONS UNIT

The Trinidad and Tobago Housing Corporation (HDC) Offers Clients More Ways to Pay

The Trinidad and Tobago Housing Development Corporation (HDC) is making home ownership and access to affordable living easier for thousands of people with the introduction of new digital payment solutions. The corporation's latest initiative, More Ways to Pay, will provide HDC clients with additional options to make payments to their rental properties and mortgages.

The digital solution pilot project, which was launched on Monday 16 January 2022 at the Government Campus Plaza, Port of Spain, is a partnership among the HDC, the Trinidad and Tobago International Financial Centre (TTIFC) and the Telecommunications Services of Trinidad and Tobago (TSTT).

The HDC is proud to be the first government institution to provide secure cashless payments through its partnership with TTIFC. The new online payment platform, (ePay), was developed by TSTT and spearheaded by Mr. Keino Cox – Assistant General Manager Emerging Services and Innovation. It will be integrated with multiple payment service providers such as PayWise, Google Wallet, PayPal, Apple Pay, Visa, Mastercard and other payment solutions. Clients of the HDC can already make payments using SurePay. This solution will be implemented on a phased basis to ensure that HDC's clients benefit from this online solution as it evolves.

In addition to providing more accessible payment options for clients, the HDC hopes this rollout of digital payment solutions will reduce delinquency levels. *"The introduction of this suite of options via today's launch of the HDC's 'More Ways to Pay', is a significant step in the right direction for the HDC, one which we hope will result in a marked reduction in our delinquency ratio, and a commensurate increase in debt recovery"*, stated Ms. Jayselle Mc Farlane, Managing Director of the HDC.

For TSTT, the introduction of this payment system is well aligned to its commitment to improve Trinidad and Tobago's digital infrastructure and it welcomed the opportunity to partner with the HDC. *"As the nation's largest and most advanced communications provider, TSTT can and must support Trinidad & Tobago's digital transformation goals and aspirations and provide the leading-edge technology, communications and even financial solutions that will drive economic growth and development throughout T&T,"* according to TSTT CEO Lisa Agard.



On this historic occasion, the HDC expresses its gratitude to Mr. John Outridge, Chief Executive Officer of the Trinidad and Tobago International Financial Centre, and Mr. Keino Cox - Assistant General Manager Emerging Services and Innovation, TSTT, for their support and foresight in bringing the HDC's vision to fruition.

Over the next few months, the HDC and the TTIFC will launch a public education campaign to inform and educate residents of HDC's communities about the payment options, which includes the digital platforms.

How will it work?

Customers will enjoy a seamless payment process by following these simple steps.

- Visit www.hdc.gov.tt
- Click on More Ways to Pay
- Enter payment details on landing page – this includes name, address, email address, HDC#, etc
- Select payment option (Visa & Mastercard debit and credit cards)
- Complete payment

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From left to right: Ms. Jayselle McFarlane, Managing Director of the Trinidad and Tobago Housing Development Corporation (HDC), The Honourable Adrian Leonce, Minister in the Ministry of Housing and Urban Development and Member of Parliament, Laventille East/Morvant, The Honourable Camille Robinson-Regis, Minister of Housing and Urban Development and Member of Parliament, Arouca/Maloney, Mr. Keino Cox, Assistant General Manager, Emerging Services and Innovation, Telecommunications Services of Trinidad and Tobago (TSTT), Ms. Lisa Agard, Chief Executive Officer, Telecommunications Services of Trinidad and Tobago (TSTT), Mr. John Outridge, Chief Executive Officer, Trinidad and Tobago International Financial Centre (TTIFC).

