

MEDIA RELEASE

The Trinidad and Tobago Housing Development Corporation (HDC) Addressing Water Supply Issues at Olera Heights, San Fernando

Port of Spain, Tuesday, 18 July, 2023 - Residents of Olera Heights have been experiencing intermittent water supply issues since Monday, July 10, 2023. The water supply is provided by the Water and Sewerage Authority of Trinidad and Tobago (WASA) every other day for a period of six (6) hours. However, due to low reservoir levels and repairs to the WASA's supply line at Caroni Desalination Plant, residents have not had consistent water supply for the past two weeks.

The filling of the residents' personal tanks on the lower levels within their units also curtails the ability for the water supply to reach the upper floors. As a result, residents on the upper floors have been experiencing water shortages.

On Monday, July 17, 2023 a meeting was held between the Authority and the HDC – Building Services Unit to discuss the water supply issues. As a result of the meeting, the following solutions were proposed:

1. WASA will install a data meter at the development supply line to monitor and determine the adequate duration required for supply. This will be completed by **Wednesday, July 19, 2023.**
2. WASA will extend their supply duration from six (6) to twelve (12) hours as per schedule.
3. HDC will be added to the WASA interim chat group for real time updates and information on water disruptions.

The Corporation and the Authority are committed to resolving the Olera Heights water supply issues as soon as possible. The solutions proposed at the meeting held on July 17, 2023, are a step in the right direction, and the agencies are assiduously working to implement these measures.

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